



ANEC-SECT-2022-G-013rev

Brussels, 25 April 2022
Deadline updated on 13 June 2022

Call for expert

ANEC is looking for a consumer expert to represent consumer interests on a voluntary basis in ISO TC 324 'Sharing Economy'

ANEC – the European consumer voice in standardisation – promotes and defends consumer interests in the development of (technical) standards and related activities¹. Our members represent consumer organisations from the European Union Member States and the European Free Trade Association (EFTA) countries, accession countries to the EU, and the United Kingdom. ANEC was established in 1995 as a non-profit making association with its Secretariat based in Brussels.

In order to fulfil its mission to raise standards of protection and welfare for all consumers, ANEC requires experts who are willing to participate in its Working Groups and, ideally, to represent ANEC in the technical bodies of the European Standardisation Organisations² and international standards organisations³.

ANEC operates in the following main areas of priority: Accessibility, Child Safety, Digital Society, Domestic Appliances, Services, Sustainability, and Traffic & Mobility.

Background on our activities in the sharing economy:

The creation of **ISO TC 324 'Sharing economy'**⁴ in 2019 was in response to a formal proposal from the Japanese standardisation body JISC. ANEC & CI had been also advocating the need to allocate more precise guidance and principles for all those involved in the sharing economy than *IWA 27:2017 Guiding principles and framework for the sharing economy* had achieved. The scope of the work **TC 324** responds to many of the concerns we expressed in our common ANEC/CI position paper⁵ developed during the drafting of IWA 27.

Since the TC's onset, ANEC contributed in particular to matters related to responsibility and transparency of platforms, security and safety, complaints handling, and the environmental and ethical considerations.

¹ More information **About ANEC** at www.anec.eu.

² CEN (www.cen.eu), CENELEC (www.cenelec.eu) and ETSI (www.etsi.org)

³ ISO (www.iso.org) and IEC (www.iec.ch)

⁴ <https://www.iso.org/committee/7314327.html>

⁵ Consumer International-ANEC Position Paper on Sharing Economy – Input to Draft International Workshop Agreement, <https://tinyurl.com/bdernuks>



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Raising standards for consumers

ANEC is ensuring the needs and expectations of European consumers are being reflected in the work of **ISO TC 324 'Sharing economy'** and its subgroups:

- *ISO/TC 324/TG 1 Strategic Business Plan*
- *ISO/TC 324/TG 2 Communication and Engagement*
- *ISO/TC 324/WG 1 Terminology and principles*
- *ISO/TC 324/WG 2 Operation of platform*
- *ISO/TC 324/WG 3 Provider verification*

We contributed especially to the standard [ISO 42500:2021](#) *Sharing economy – General principles* now published and plan to continue participate in the development of the other deliverables *ISO/DTS 42501 Sharing economy – General trustworthiness and safety requirements for digital platform* and *ISO/DTS 42502 Sharing economy- Guidelines for provider verification on digital platform*.

Profile of the expert:

- Understanding of consumer needs related to Sharing Economy
- Knowledge of CEN & ISO standardisation and an interest in consumer affairs;
- Strong communication and analytical skills;
- Proficiency in English as a working language;
- Willing to work on voluntary basis (estimated time of about 10 days per year) and to travel (expenses reimbursed) or participate in remote meetings;
- No conflict of interest between a role for ANEC and other responsibilities or work undertaken.

The tasks of the expert include:

- participate in and present ANEC's views in the meetings of ISO TC 324 and WG 1-2-3 and TG 1-2 (the work will be done mainly by correspondence, 3-4 meetings in 2022);
- report back to the Services WG (including presentations at meeting(s));
- draft technical comments and provide input into position papers;

We do cover the travel, accommodation and subsistence expenses of our experts in line with the rules laid down by the European Commission and EFTA Secretariat for participation in face-to-face meetings, and may offer a daily allowance for face-to-face and remote meetings. Above all, we offer the possibility to our experts to influence standards to the benefit of all those in society.

ANEC reimbursement terms and conditions are available on request.

*If you would believe you could contribute to our work, please send an up-to-date CV and letter of motivation (in English) to [hcl\(at\)anec.eu](mailto:hcl(at)anec.eu) no later than **26 August 2022**.*

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